



628-3E Lovejoy Rd  
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[support@probotix.com](mailto:support@probotix.com)

**RETURN MERCHANDISE AUTHORIZATION**

Company:		<b>ORDER#:</b>	
Name:		<b>DATE:</b>	
Address:		<b>RMA#:</b>	
City/State/Zip:			
Phone Number:			
Email Address:			

YOU SHOULD HAVE RECEIVED AN RMA NUMBER FROM PROBOTIX OVER THE PHONE OR VIA EMAIL ALL INFORMATION ON THIS FORM MUST BE COMPLETED TO ENSURE YOUR RETURN IS PROCESSED PROMPTLY. Warranty turnaround is usually 48 hours, non-warranty is as time is allowed. Parts must match original sales order to be covered under warranty and should show manufacturer defect any signs of misuse or abuse will void the warranty and repair may be subject to fees.

**DESCRIPTION OF SHIPPED ITEMS FOR RETURN OR REPAIR**


**DESCRIPTION OF PROBLEM AND TROUBLESHOOTING \*PROVIDE AS MUCH DETAIL AS POSSIBLE\***


**Shipping**

Customer to ship items any method desired to PROBOTIX with this form printed and enclosed in the box. When repair or replacement is ready if applicable, it will be shipped back to customer standard ground shipping. Expedited shipping shall be paid for by customer if requested. Returns are subject to 15% restocking fee and shipping is not refundable.

**Payment**

Credit Card, or PayPal if RMA has any charges applicable

By requesting an RMA you agree to the return and warranty policies outlined at the below page:  
[http://www.probotix.com/TERMS\\_AND\\_CONDITIONS](http://www.probotix.com/TERMS_AND_CONDITIONS)